

To: Grantham, Jessica[Grantham.Jessica@epa.gov]
Cc: Duffy, Eirinn[Duffy.Eirinn@epa.gov]
From: Freed, Chris
Sent: Mon 8/10/2015 1:40:36 PM
Subject: Re: eBusiness Orders Placed Over Weekend - Problems

So are we good to go then on those mifis?

Sent from my iPhone

> On Aug 10, 2015, at 7:24 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:
>
> Let us know what we can do to help.
>
>
> Jessica Grantham
> Sr. Telecommunications Analyst
> Mobile Device Business Office
> ECS Team - EPA ITS-ACT III Contractor
>
>
> ***PLEASE NOTE*** If you require Mobile Device related assistance, please use the following
contacts:
> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov
> All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov
>
> -----Original Message-----
> From: Freed, Chris
> Sent: Monday, August 10, 2015 9:08 AM
> To: Grantham, Jessica
> Cc: Duffy, Eirinn
> Subject: Re: eBusiness Orders Placed Over Weekend - Problems
>
>
> Just occurred to me. The reason I have these spares is because service was activated on the
replacement device.
>
> Bear with me. I'm getting pulled in about 50 different directions
>
>
> Sent from my iPhone
>
>> On Aug 10, 2015, at 6:49 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:
>>
>> You need to make sure that all the new devices are activated prior to us getting service on the old
devices.
>>
>> Thanks.
>>
>> Jessica Grantham
>> Sr. Telecommunications Analyst
>> Mobile Device Business Office
>> ECS Team - EPA ITS-ACT III Contractor
>>
>>
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>> or EPACALLCENTER@epa.gov
>>

>> -----Original Message-----

>> From: Freed, Chris

>> Sent: Monday, August 10, 2015 8:48 AM

>> To: Grantham, Jessica

>> Cc: Duffy, Eirinn

>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems

>>

>> I also order 2 new devices. iPhone for Deirdre Rothery and usb aircard

>> for David Ostrander can I change the shipping address? If so please

>> ship to

>>

>> Durango downtown inn

>> Attention: Robert Freed

>> 800 Camino Del Rio

>> Durango, CO. 81301

>>

>>

>>

>> Sent from my iPhone

>>

>>> On Aug 10, 2015, at 6:42 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:

>>>

>>> Got it.

>>>

>>>

>>> Jessica Grantham

>>> Sr. Telecommunications Analyst

>>> Mobile Device Business Office

>>> ECS Team - EPA ITS-ACT III Contractor

>>>

>>>

>>> ***PLEASE NOTE*** If you require Mobile Device related assistance, please use the following contacts:

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>>> or EPACALLCENTER@epa.gov

>>>

>>> -----Original Message-----

>>> From: Freed, Chris

>>> Sent: Monday, August 10, 2015 8:42 AM

>>> To: Grantham, Jessica

>>> Cc: Duffy, Eirinn

>>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems

>>>

>>> These were leftover devices that were just recently replaced with newer devices. We need these leftover devices activated with new service. I thought add service to existing device was the appropriate option.

>>>

>>> Sent from my iPhone

>>>

>>>> On Aug 10, 2015, at 6:38 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:

>>>>
>>>>